



COURSE
CERTIFICATE

Jun 22, 2023

Christopher Copp

has successfully completed

Introduction to User Experience Principles and
Processes

an online non-credit course authorized by University of Michigan and offered through
Coursera



A handwritten signature in black ink, appearing to read 'Mark Newman', written over a horizontal dotted line.

Mark Newman
Associate Professor, School of Information
Department of Electrical Engineering and Computer Science

Verify at:
<https://coursera.org/verify/Q4XJQCLFBVRR>

Coursera has confirmed the identity of this individual and their
participation in the course.



COURSE
CERTIFICATE

Jun 28, 2023

Christopher Copp

has successfully completed

Understanding User Needs

an online non-credit course authorized by University of Michigan and offered through
Coursera



A handwritten signature in dark ink, appearing to read 'Kentaro Toyama'.

Kentaro Toyama
W K Kellogg Professor of Community Information and Associate Professor of Information
School of Information, University of Michigan

Verify at:
<https://coursera.org/verify/WPW2SEN4RKG8>

Coursera has confirmed the identity of this individual and their
participation in the course.